



ADR QUARTERLY CALL

November 18, 2020

1. Overview of the ADR Committee- Co-Chairs

Lisa Unger (Chair), Kelly Hopper-Moore, Cayce Lynch, Richard Dowd (Co-Chairs)

2. Visibility

- Opportunities in light of COVID-19
- Invite Others to Join our Committee
- Think Outside the Box and Partner with Other Committees for Ideas and Topics

3. Co-Chair Updates –Articles & Webinars

Articles

Upcoming Articles:

Seeking claims professionals for “My Most Memorable Claim” series: Cyber and EPL

Potential follow up article(s) to COVID-19 webinar series (discussed below).

Recently Published Articles:

Most Memorable Claim: Personal Injury/Negligent Security – Rebekah Ratliff
Published August 2020

Webinars

We are seeking 2021 webinar topics and speakers. Please contact [Tori Snoddy](#) or [Richard Dowd](#) if you are interested in presenting a webinar, have a great webinar topic to contribute, or would like to get more involved with the committee as a speaker

Past Webinars (available on demand on the CLM website):

April 29 - Mediating Cases Involving Liability When There is No Coverage – Part I

- Presented by Jean Lawler of Lawler ADR, Stacey Jurado of Kingstone Insurance Company & Melissa Daugherty of Lewis Brisbois Bisgaard & Smith, LLP.

April 30 – CLM’s COVID-19 webinar series: Alternative Dispute Resolution Options During the COVID-19 Crisis and Beyond

- Presented by Joe Maronick of First Court was joined by Cathy Zwaan of USLI and Joe Hassinger of Galloway

Upcoming Webinars:

December 8 - Mediating Cases Involving Liability When There Is No Coverage – Part II (filing for CE credit)

- Presented by **Jean Lawler, Stacy Jurado & Bryan Weiss**

- How to resolve the myriad uninsured exposures arising from gig workers, independent contractors, construction defect, startups, apps and emerging technologies? How to resolve “mixed” cases where there are some covered and some uncovered claims/damages? Join the conversation!

Potential Future Webinar Topics:

“Mediation in the Age of Covid-19” or “Mediating Our Way Through Covid-19 – An Ongoing Pandemic” - Rebekah Ratliff, Joe Hassinger, and Bob Palmer

4. Claims College- School of Mediation–Sept 9-12, 2020

Claims College 2020 was fully virtual and a huge success! The School of Mediation reached capacity with 26 students and we successfully coordinated 7 consecutive Zoom mediations for their final exam!! In light of COVID, the virtual mediation was a great learning opportunity for the students.

Deans – **Joseph Mak** and **Michele Newman**

This school provides education, training and recognition for claims professionals involved in the mediation process. The program covers the role of the claims professional in mediation, and how to prepare for mediation versus litigation, as well as several other concepts including how to determine if a claim is a good candidate for early resolution, how to select the best mediator for the case and how to handle an impasse. Final exam is a role play mediation with real mediators. We had a great group of students of varying levels of experience this year who were engaged and motivated to learn. Upon successful completion of this program, graduates will earn a Certificate in Claims Mediation. The School is required in order to earn the Advanced Claims Professional (ACP) designation.

5. Conferences

- All remaining 2020 CLM conferences will be held virtually.
 - **CLM Focus: Extra-Contractual, Insurance Coverage, Claims & Litigation Management** – December 2-3
- 2021 Annual Conference – June 16-18, Atlanta, GA.
 - We will have our ADR committee meeting

6. Continue to Navigate the CLM Website

- Review/Update Preferences
- Sign up for Webinars

7. Questions, Comments, Thoughts, Insights